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**NAME:** Mail Stop: Amendment; Group Art Unit 2142  
Examiner: Thong H. Va  
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**FROM:** Grant Rodolph

**DATE:** August 17, 2005

**RE:** U.S. Patent Application Serial No. 09/915,846  
Filing Date: July 26, 2001  
Atty Docket IDF 1693 (4000-05000)  
Supplemental Amendments and Response to Office Action Dated 06/23/05 (11 pages)  
Fee Transmittal (1 page)

Total Number of Pages (Including Cover Page): 13

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Attorney Docket No: **IDF 1693 (4000-05000)**

Patent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AUG 17 2005

Applicant(s): H. Winnfred Smith

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Group Art Unit: 2142

Serial No.: 09/915,846

Examiner: Thong H. Vu

Filed: July 26, 2001

Confirmation No.: 7187

For: Process For Managing Change  
Within An Enterprise

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Edith S. Shek

Mail Stop: Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL AMENDMENTS AND RESPONSE TO  
OFFICE ACTION DATED JUNE 23, 2005**

Sir:

In response to the Office Action dated June 23, 2005, Applicant respectfully submits the following amendments in the above-identified application. The changes made are shown by underlining the added text and striking through the deleted text in bold.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

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